FUELCLOUD

⚠️

Error Code 200

Manual Version 1.1 | Revised 1/8/24

Troubleshooting steps

1   Check that the daisy chain position on the FuelCloud website matches the indicator on the CloudBox.

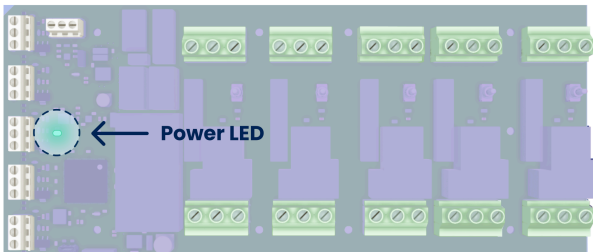*If the CloudLink does not have an indicator the daisy chain position is "0".*
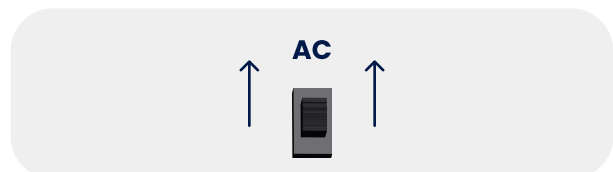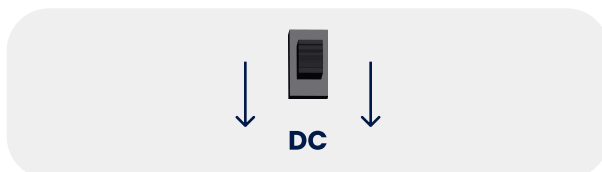
Linked CloudBox

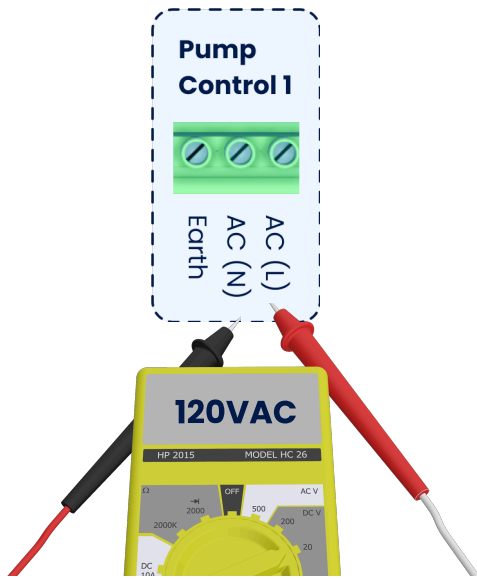Drew's Home CloudBox #20 ⌄

Daisy Chain Position

0 ⌄

2   Check that the D9 power LED on the CloudBox is illuminated.

Power LED

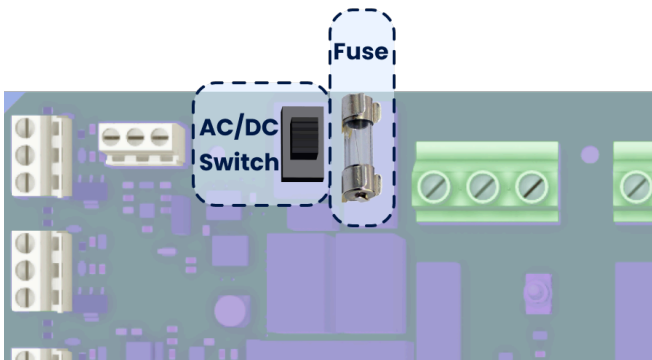**3**   Check that the AC/DC switch is set to the correct power type.

DC

AC

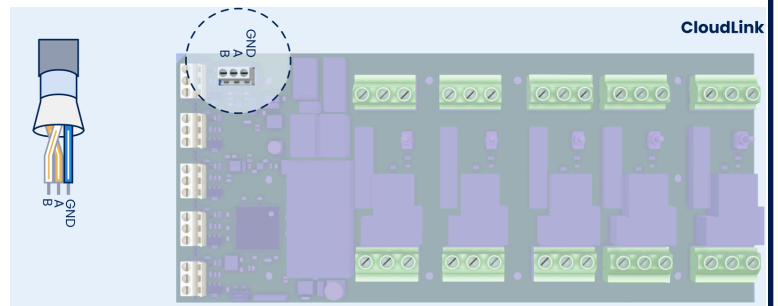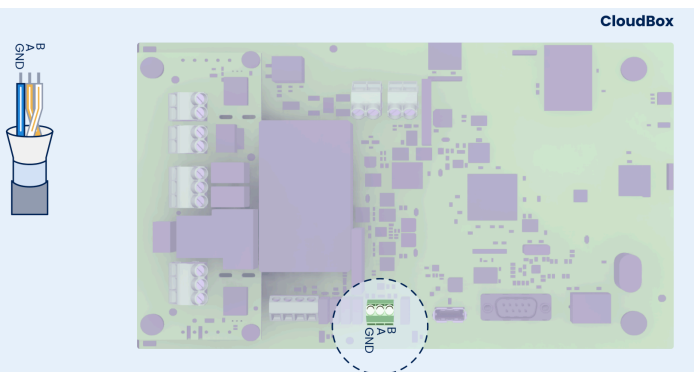**4** Check that there is the correct voltage on Pump Control 1.

Pump Control 1

Earth
AC (N)
AC (L)

120VAC

HP 2015   MODEL HC 26

5 Check that the fuse next to the AC/DC switch is not blown.

Fuse

AC/DC Switch

Note: The fuse is a 5mm x 20mm 1 amp 250V fast blow fuse.

6 Check that the wiring between the CloudBox and CloudLink matches A to A, B to B, and GND to GND.

CloudBox

B
A
GND

B
A
GND

CloudLink

GND
A
B

GND
A
B

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7 Check that the RS485 wire is the correct twisted pair + 1 and shield. FuelCloud recommends the Belden 8106A:

Belden 8106A

8 If all of these are true, please contact FuelCloud support.

📞 **844-792-6071**

✉ **support@fuelcloud.com**